



Petersburg Borough Sanitation Department Commingled Recycling Program

Frequently Asked Questions:



Q: How do I sign up?

A: Call Public Works (**772-4430**) or stop by at 303 South 2nd Street. Ask to be included in the Commingled Curbside Recycling program and give us your name and address. It's that easy!

Q: Do I have to sign up if I'm already participating in the existing source separated program?

A: All current curbside customers will be transferred automatically to the new system. You can call Public Works to verify that you are on our customer list, but you will be enrolled in the new program without any effort on your part.

Q: What type of container do I use?

A: The Borough will supply blue recycling bags to you, free of charge. Put all of your recyclable materials in the bag, seal it tight and put out at the curb on your garbage day for collection.

Q: What's OK to put in the blue recycling bag?

A: Aluminum, tin, glass, plastics, cardboard and paper products. Refer to the **"EZ Recycling Guide"** for detailed information. You will receive a copy of the Guide when the program starts or it is available on the Borough's website at www.petersburgak.gov.

Q: Where do I get more bags?

A: Please come in to Public Works at 303 S 2nd Street to receive more approved blue bags.

Q: Do I have to put out a recycling bag every week?

A: Yes, so the Borough can track that our customers are actively recycling, all customers must place their weekly recyclables (in the blue bag) at the curb on a weekly basis. If the bags are too big for the weekly volume you produce in your home, please call Public Works.

Q: My bag wasn't picked up and there was a red ribbon on it. What does this mean?

A: The red ribbon indicates that the collection staff saw something in the bag that is not allowed. For example: Broken glass, sharp metal or plate glass can be very dangerous to collection personnel and should be placed in the garbage. Simply remove the unacceptable material and place the bag back at the curb the following week for collection. Refer to the **"EZ Recycling Guide"** for detailed information.

Q: Is there a limit to the amount of bags that I can put out each week?

A: No, as long as the blue bags contain acceptable recyclable materials, a customer can put out as many bags as they need.

Q: The bag ripped and there is a mess in my driveway now. Who will pick it up?

A: Loose recyclable materials are the responsibility of the customer to pick up, unless the mess is created by the collection staff during their work. If this is a recurring problem for you, you may place your sealed blue bags in a store-bought garbage can which is clearly marked as a recycling can. Collection staff will open the can and remove the bags when they come by.

Q: My recycling was missed this week, what do I do now?

A: Please call in to Public Works (**772-4430**) to see if the collectors have been by your house yet. If you had your bags out and we missed them, we will return to pick them up. If your bags were *not* out when staff went by, you may store them until the following week and put them back out at the curb. Bags must be out at the **beginning** of the collection shift to ensure pickup every week.

