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From: david@vikingtrvl.net
Sent: Thursday, December 17, 2020 9:42 AM
To: Assembly
Cc: Karl Hagerman
Subject: Cruise Lines Intl Assn Global Member Policy Update, Dec 15 2020
Attachments: COVID-19_Member_Policy_Handout_ (1).pdf

Thought I'd pass on this new policy adopted by CLIA for member lines with passenger counts exceeding 100 persons.
Dave

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Read on for an update from Mike Tibbles at CLIA Alaska. The policy summary he references is attached for your convenience.

-----Original Message-----

From: "Michael Tibbles" <mtibbles@cruising.org>
Sent: Tuesday, December 15, 2020 7:11pm

Subject: CLIA Global Member Policy Update, Dec 15 2020

Alaska Port Leaders & Partners,

I am pleased to inform you that the Cruise Lines International Association (CLIA) expanded its Member Policy (Policy) regarding the prevention and mitigation of COVID-19 on cruise ships to now cover the entire cruise experience from booking to disembarkation. This comprehensive policy builds upon the Core Elements announced in October and the work of the Healthy Sail Panel, both of which require 100% testing of passengers and crew prior to boarding. As with the Core Elements and Healthy Sail Panel recommendations, the updated policy has been informed by expert health advisors and other industry-initiated expert groups around the world.

All CLIA ocean-going cruise line members with the capacity to carry 100 or more persons onboard are required to implement the Policy. **However, it is important to note that this policy is not intended to replace or substitute more specific requirements established by health authorities such as the CDC in the United States.** Instead, it is meant to help guide our cruise line members as they plan to resume operations in regions wherever there are not more stringent requirements in place from governments and health authorities.

The Policy is the result of close collaboration and consultation with leading health advisors and other industry-initiated expert groups around the world and builds on the industry's long track record of effectively protecting the public health. In the face of an unprecedented global pandemic, the cruise industry has remained steadfast in its commitment to making science-led, people first decisions.

A summary of the Policy is available [here](#).

To demonstrate that the protocols can be successfully implemented on CLIA members' ships, the Policy outlines a phased approach, enabling cruise operators to monitor the effectiveness of the new protocols and to adjust as warranted. While no set timeline has been established for the progression from one phase to the next, we are hopeful that this approach creates a pathway towards the resumption of operations, as well as a greater economic recovery from the pandemic.

Thank you for your continued support of the cruise industry and I look forward to setting up Alaska specific planning discussion soon.

Sincerely,

Mike Tibbles
CLIA Alaska

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MEMBER POLICY FOR SARS-COV-2 & COVID-19

INTRODUCTION

CLIA Member cruise lines' top priority is the health and safety of crew, passengers and the communities that ships visit. The Member Policy for SARS-CoV-2, available here, applies to all CLIA ocean-going cruise lines worldwide carrying 100 or more persons onboard traveling on itineraries to international waters.

This Policy joins CLIA's Compendium of Member Policies, with all elements of the policy applicable worldwide, except where any such elements are prohibited by law or government authority and wherever there are not more stringent requirements in place from governments and health authorities.

PHASES OF MEMBERS' RETURN TO PASSENGER SERVICE

Cruise lines are to use a phased approach before resumption of full operations.

- **Phase 1:** Initial Restart
- **Phase 2:** Demonstrated Effectiveness of Protocols—Modified Full Resumption
- **Phase 3:** Availability of Effective Treatments, Therapeutics and/or Vaccines—Modified Full Resumption
- **Phase 4:** The New Normal

MEMBER PROTOCOLS

At initial restart, the Policy is at its most stringent and includes the following:

Medical Facilities, Equipment, Staffing and Procedures

A. Medical Facilities

Modify or enhance medical facilities to provide onboard critical care capacity for COVID-19 cases and to separate potentially infectious persons from those with noninfectious diseases.

B. Medical Equipment & Supplies

Supplement the medical equipment specified by the [American College of Emergency Physicians \(ACEP\) Guidelines 2019](#) including diagnostic equipment, face masks and PPE.

C. Medical Staffing

- Augment shipboard medical staffing beyond the requirements of the ACEP Guidelines 2019.
- Identify individuals to be responsible for the health aspects of ship operation. Designate an entity ashore for COVID-19 case management.

D. Procedures

- Employ enhanced communications and procedures to promote illness reporting.
- Implement a program of daily temperature checks and symptom screening for passengers and crew.
- Coordinate with ports, terminals and service providers to facilitate appropriate distancing. Establish relationships with shore-based medical facilities that offer telemedicine.

We will meet or exceed the requirements of the [AECOP Health Care Guidelines for Cruise Ship Medical Facilities](#).

Ship Configuration & Sanitation

- Designate isolation cabins for possible and confirmed cases.
- Manage population density to facilitate physical distancing.
- Implement air management risk mitigation strategies and provide hand washing and/or sanitization equipment.

Measures for Crew

- Conduct 100% testing of all crew members for SARS-CoV-2, with a requirement for negative results prior to departure from home; prior to embarking the ship; upon conclusion of a minimum seven-day quarantine; and at least monthly.
- Require crew to wear face masks onboard in public spaces, back of house areas and service areas, in terminals, at destinations and during excursions.
- Provide training to crew at initial embarkation and at periodic intervals.
- Limit crew cabin occupancy.
- Provide crew access to mental health resources when required to quarantine or isolate onboard.





MEMBER POLICY FOR SARS-COV-2 & COVID-19

Measures for Passengers Through the Full Spectrum of the Cruise Experience

A. Communications from the Time of Booking

- Communicate with prospective passengers prior to booking, before they travel to the ship and upon arrival in ports and at terminals regarding SARS-CoV-2 risks and screening requirements.
- Provide guests with a pre-departure packing list for sanitation and hygiene products.

B. Prior to Embarkation and in Terminals

- Verify that terminals are disinfected prior to, throughout, and following, each embarkation.
- Stagger guest arrivals at embarkation terminals.
- Prior to boarding, require that all prospective passengers complete a health declaration for illness and contact history screening and attest to their willingness to abide by health protocols.
- Require that all embarking persons undergo pre-boarding health screening and have a negative test result. Anyone who has a positive result within 14 days prior to embarkation, and their close contacts, are to be denied boarding.

C. Onboard Ships

- Require wearing of masks by all passengers onboard in interior public spaces and exterior areas where physical distancing cannot be maintained.
- Align physical distancing on board ships consistent with shoreside health authority requirements.

D. At Destinations

- Coordinate port visits only with destinations that have implemented SARS-CoV-2 mitigation protocols.
- Make arrangements with port partners for disembarkation scenarios of COVID-19 cases.
- Promptly report cases of illness to all intended destinations.
- Only permit disembarkations at private islands, remote stops on expeditionary cruises, and/or as part of organized shore excursions at ports of call according to cruise operator's prescribed protocols that meet or exceed governmental and health authority requirements.
- Stagger guest disembarkation at destinations.

- Require wearing of face masks by passengers in all destinations and during excursions in interior and exterior areas where physical distancing cannot be maintained.

Case Detection & Management

- Carry and use diagnostic test kits and immediately isolate possible or confirmed cases of SARS-CoV-2 or COVID-19 in pre-designated, reserved isolation cabins.
- Require all persons interacting with isolated patients to use appropriate PPE.
- Implement response protocols to quickly identify and quarantine close contacts of possible or confirmed COVID-19 cases.
- Utilize contact tracing capabilities.
- Conduct screening and testing of disembarking passengers who are close contacts of confirmed COVID-19 cases.

Response Mobilization

- Establish a plan to share information in the event of a SARS-CoV-2 infection during or after a cruise.
- Upon disembarkation due to meeting case thresholds and/or cruise cancellation, carry out enhanced disinfection procedures.

Implementation, Audit & Review

- Implementation of this Policy is a condition of CLIA membership.
- Following any cruise on which SARS-CoV-2 or COVID-19 is detected, Members are to conduct a review to identify opportunities for improvements.
- The protocols associated with the COVID-19 Policy are to be incorporated into each ship's Safety Management System and/or subject to third party auditing or an equivalent level of accountability.

Supplemental Procedures Specific to Brands/Ships

Develop plans as needed to implement this policy and to reflect all necessary details for ship or fleet-specific prevention, surveillance and response protocols applicable in the ports and regions in which they operate. Such plans are to also address contractual services, if any, that provide for applicable medical response measures and procedures for transport and care ashore.

